



University of
**Southern
Queensland**

FACILITIES MANAGEMENT

New Maintenance System – FMI Works

Dear Colleagues

A reminder that FMI Works is now live. A service request can be submitted using the same process as used previously, via the Facility Maintenance ServiceHub form, or through the UConnect - Corporate Services menu – Facilities Maintenance. Here's a short video on how to navigate the system.



Duration: 1:39 | Transcript available on watch page

A webinar has been organised to provide an overview of the system and address any questions. The webinar will be recorded and will be available for those unable to attend the live event.

[Join the Webinar on Zoom](#)

Meeting ID: 867 6630 0156



Date

25 November 2025



Time

10:00am

The system is designed to be intuitive. We encourage users to explore its features, and any questions or concerns can be addressed during the upcoming webinar session.

If you would like to access the webinar recording, or have further questions please contact FMHelpDesk@unisq.edu.au on 4631 2627. For after hours, please contact Campus Safety and Security on 4631 2871.

We invite you to stay up-to-date with service interruptions via our [Facilities Management Notices](#) information page.

The University of Southern Queensland acknowledges the traditional custodians of the lands and waterways where the University is located. Further, we acknowledge the cultural diversity of Aboriginal and Torres Strait Islander peoples and pay respect to Elders past, present and future.



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