

DIGITAL STRATEGY 2026-2030

At UniSQ, digital extends what people can do in a changing world, enabling students, staff and communities to learn, discover and create meaningful impact.

'Digital' at UniSQ refers to how people, processes, data and technology (the tools and systems we use) work together to improve how the University operates day to day. It includes how we design experiences, share information, make decisions, and deliver learning, teaching, research and professional services in ways that are clearer, more connected, and easier to navigate.

OBJECTIVES

What must change over the next 5 years

Objectives are non-sequential and mutually reinforcing, working together to achieve our aspiration. Delivery occurs in parallel, with alignment and prioritisation guided by the Digital Roadmap.



Experience

Enable critical end to end digital journeys



Foundations

Simplify, stabilise and modernise the University's digital estate



Capability

Build digital skills, confidence and ways of working



Trust

Strengthen enterprise-wide digital governance

PRINCIPLES

How we make consistent decisions

People, processes, and enterprise capabilities

Business Architecture

Digital change should improve agreed enterprise capabilities, end to end journeys, and ways of working across learning, teaching, research, and professional services, rather than optimising individual systems or organisational silos.

Coherent & integrated application landscape

Application Architecture

Digital solutions should align with the approved application landscape, minimise unnecessary duplication, and integrate effectively so systems work together to support end to end processes and reuse shared capabilities where appropriate.

Trusted and shared information and data

Data Architecture

Digital solutions should treat data as a strategic institutional asset, ensuring information is trustworthy, well governed, secure, and shared appropriately to support decision making, insight, and confidence across the University.

Secure, scalable, & sustainable foundations

Technology Architecture

Technology choices should be secure by design, scalable, and standards aligned, prioritising cloud based solutions where appropriate to support long term sustainability, performance, and resilience.



What this means for everyone

Student experience

A personalised and connected digital journey that supports students across the full lifecycle, from prospective student through enrolment, learning, graduation, and ongoing alumni engagement, enabled by simpler, more intuitive processes, clearer communication, and opportunities to connect and collaborate with peers, regardless of location.

Staff experience

An empowering and dependable digital workplace that supports how academic and professional work happens, enabling staff to work with greater focus and confidence as the University returns time and capacity to teaching, research and professional work.

Community experience

A digitally accessible and trusted university that collaborates with community, industry and government.

The University

UniSQ as a coherent, trusted and adaptive institution, deliberately directing digital capability to sustain improvement, manage complexity and deliver long-term impact.

